



QUALITY POLICY STATEMENT

JLES Group Limited (and subsidiaries) aims to provide a defect free product to its clients on time and within budget.

JLES operates a quality management system that has achieved ISO9001:2015 certification applying to the completion and project management of Civil Engineering associated works and services.

Management is committed to:

- Continually develop and improve the quality management system
- The enhancement of client satisfaction

The management has a continuing commitment to:

1. Ensure that client needs, and expectations are determined and fulfilled with the aim of achieving client satisfaction
2. Communicate regularly throughout JLES the importance of meeting client needs and all relevant statutory and regulatory requirements
3. Establish quality procedures and objectives
4. Formally review the management system at least twice annually
5. Ensure the availability of resources
6. Comply with all relevant statutory and regulatory requirements
7. Constantly monitor performance and implement improvements when required.

The structure of the quality management system is defined within our management system and the Directors hold overall responsibility for ensuring quality is achieved and maintained.

The person ultimately responsible for JLES quality management is the Managing Director. The commitment of all employees and subcontractors is required to ensure the successful delivery of quality.

Signed Paul

For and on behalf of JLES Group Limited
Paul Tomlinson
Director

Date 20th MAY 2021

Review Date MAY 2022